

HEALTHCARE EMERGENCY PREPAREDNESS INFORMATION GATEWAY

Lessons Learned in Developing an Effective Regional Ebola CONOPS August 10, 2016 Click here to access the pre-recorded webinar.



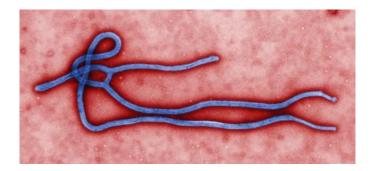
Welcome Message and Webinar Intent

- Melissa Harvey, RN, MSPH
 - Director, Division of National Healthcare
 Preparedness Programs



Webinar Purpose

 Share lessons learned to assist regions in the development of their Ebola concept of operations (CONOPS)





Learning Objectives

- Participants will:
 - Learn how two regions developed their CONOPS.
 - Understand how lessons learned shaped planning in those regions.
 - Know more about resources that support patient transport.
 - Be able to apply promising practices to their own regional CONOPS development efforts.

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Region IV



Region IV Approach

- Built upon established relationships.
- Shared more mature plans to jumpstart planning in less advanced states and facilities.
- Led partners to resources, but did not force them to follow.
- Understood that planning is an ongoing process.



Region IV Lessons Learned

- Need for sound and exercised communication pathways.
- Essential to have "Plan B" for transport.
- Just because something worked does not mean it is finished.





Regional Treatment Center Perspective

- Notification influences readiness.
- Clear and concise communication strategies are key.
- Building relationships with regional partners during times of inactivation helps provide a foundation of trust.







"A-ha" Moments and Promising Practices

- Don't forget about your Field Project Officer.
- Important to account for differing levels of experience.
- Active support from leadership makes the process easier.





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Region III



Region III Approach

 Formation of dedicated planning group.



- Constant communication throughout the regional CONOPS development process.
- Engagement with the Regional Treatment Center every step of the way.



FAITHCARE EMERGENCY PREPAREDNESS

Region III Lessons Learned

 Cannot overemphasize importance of transparent communication.



- States' legislative construct posed some challenges.
- Transportation remains a challenge.
- Importance of inclusion of federal installations in the process.



Regional Treatment Center Perspective

- Involvement in planning at the outset is critical.
- Forming strong partnerships with local and state governments is imperative.
- Onsite multi-disciplinary and multiinstitutional training is key to success.





13

"A-ha" Moments and Promising Practices

- Phoenix Air revelation.
- Who's responsible for transporting patient back home?



- Early and active buy-in by Deputy Secretary set the stage.
- SharePoint to facilitate development of plan.





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Critical Issues in Patient Transportation



EMS Biosafety Transport

- Development and implementation of:
 - Administrative policies
 - Work practices
 - Environment design
 - Safety equipment



To prevent transmission of biological agents to workers, other persons and the environment.



EMS Biosafety Transport

- Education
- Training
- Policies
- Procedures
- Development and maintenance of competencies









17

Important Principles

- Strong partner communications
 - EMS, hospital, public health, law enforcement, emergency management, airport
- Strong EMS-hospital interface
 - Shared development of policies and procedures
 - Shared drills and exercises



Resources

- ASPR <u>Air to Ground Transport Fact Sheet</u>
- CDC
 - <u>"Guidance for Developing a Plan for Interfacility</u>
 <u>Transport of PUI</u> . . ."
 - Patient Hand-Off SOP
 - Air-to-Ground Patient Hand-Off SOP
 - Ambulance Decontamination
- NETEC EMS-hospital interface
- NIEHS Worker Training Program



Resources

- EMS Biosafety Transport Consortium
 - Emory University/Grady EMS
 - UNMC/Omaha Fire Department
 - NYC-Health and Hospitals-Bellevue/Fire Dept. of New York
 - NIH Div. of Fire and Rescue Services/NIH Div. of Occupational Health and Safety
 - Phoenix Air Group
 - American Medical Response
 - US Department of State/Office of Operational Medicine



Tackling Issues

- Regional air ambulance transport
- Prolonged ground transport
- Deterioration in transit
- Medical direction
- Ambulance decon and disinfection
- Waste management
- Post-mission surveillance
- Maintenance of competencies









Wrap Up and What Comes Next?





22

National Ebola Training and Education Center (NETEC)

- Comprised of hospitals that have successfully evaluated and treated patients with Ebola in the U.S.
- Established in July 2015.
- ASPR and CDC providing \$12 million over 5 years to support NETEC.



INFORMATION GATEWAY

NETEC Resources and Benefits

- Infrastructure to increase collaboration.
- In-person didactic and collaborative training courses.
- In-person skills courses.
- Robust Learning Management System.
- Exercise templates.





24

How NETEC Supports Facilities

- Annual site assessments for each of the 10 Regional Ebola Treatment Centers.
- 1 state visit during the 5 year program.
- Access to subject matter experts with experience caring for patients with Ebola.

• For more information visit <u>netec.org</u>.



Question and Answer Logistics

- To ask a question-
 - Type the question into the chat feature on your GoToWebinar console.
 - We will collect all questions and ask them on your behalf.



Closing Remarks

- Shayne Brannman, MS, MA
 - Director, ASPR TRACIE





Questions and Answers





For Additional Support

 Contact National Ebola Training and Education Center (netec.org)



- Contact your NHPP Field Project Officers
- Contact ASPR TRACIE

