

ASPR TRACIE Webinar Transcript

Healthcare Operations During the COVID-19 Pandemic Speaker Series- Dr. John Hick

October 2020

PowerPoint Presentation: <https://files.asprtracie.hhs.gov/documents/aspr-tracie-healthcare-operations-during-covid-19-webinar-series-hick.pdf>

Recording: <https://attendee.gotowebinar.com/recording/851600753129316865>

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Welcome to the ASPR TRACIE Speaker Series, Healthcare Operations during the COVID-19 Pandemic.

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This collection of brief presentations highlights emerging practices among healthcare facilities across the country facing operational, logistical and clinical adjustments due to the surge of COVID-19 patients.

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For those of you new to ASPR TRACIE, we are the Technical Resources, Assistance Center, and Information Exchange, a Technical Assistance Center focused on filling the knowledge gaps in healthcare system preparedness. We have collected thousands of peer reviewed resources available for review on our website, asprtracie.hhs.gov.

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You can call or email the Assistance Center if you have a specific question or are having trouble finding a resource. And finally, you can visit our community message board to ask questions and share resources between peers.

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Please review these resources for additional information on preparing your facilities for COVID-19.

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Dr. John Hick with Hennepin Health Care will now briefly overview the different challenges faced by healthcare facilities in planning for and responding to COVID-19. Dr. Hick.

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Thanks, Meghan. COVID-19 certainly represents an ultimate challenge to healthcare preparedness and response and even the best pandemic plans have been taxed by this epidemic. As our patients have suffered, so too has healthcare suffered.

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Both the providers as well as the systems. Providers have suffered physically and emotionally. Facilities and systems have suffered financially.

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And yet amidst the disruption in the death, healthcare and public health, EMS, and emergency management have come together, have learned and grown like never before.

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We're in the midst of an explosion of research and discovery. Clinical, public health, manufacturing and supply chain, vaccine development,

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and in many other categories. But COVID-19 is far from over and we need to learn what we can from these multiple domains as rapidly as we can in order to apply the best practices and best available knowledge to the remainder of the pandemic.

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Rather than an after-action analysis, we need an inter-action analysis to look back and look forward at what worked and what didn't to this point and what is needed.

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And with this in mind, TRACIE is drawing on our subject matter experts and others from across the nation and across multiple disciplines.

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From critical care to crisis standards of care, from pharmacy to PPE, from supply chain to surge, to capture and digest in other forms, the learnings that may benefit us in the coming months.

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We're very pleased to present the speaker series on Healthcare Operations, which is part of our developing set of COVID-19 resources, and I hope you find them valuable.

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If you feel that you have materials that would benefit others or simply have additional questions, please feel free to reach out to the ASPR TRACIE team.

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And thanks for all you're doing to play your part in this global, national, community and bedside response to COVID-19.

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Thank you very much, Dr. Hick. As Dr. Hick mentioned, please feel free to reach out to ASPR TRACIE with any questions for any of our speakers in this series.