Access other videos in this speaker series:

https://files.asprtracie.hhs.gov/documents/maintaining-healthcare-safety-during-covid-19-speaker-series-.pdf

Access the recording here: https://attendee.gotowebinar.com/

recording/7525903514875365126



Maintaining Healthcare Safety During the COVID-19 Pandemic- Speaker Series

September 2020



Texas Health's COVID-19 Response

Prioritizing Safety through Learning Health System Principles

Andrew Masica, MD, MSCI SVP, Chief Medical Officer, Reliable Health www.ahrq.gov/cpi/about/organization/nac/masica.html

September 2020



Texas Health Resources (THR) by the Numbers: 2019



25,000+

employees of wholly owned/operated facilities and consolidated joint ventures



350+

points of access in North Texas

80+ outpatient facilities

250+ community access points



1,000+

THPG employed physicians & extenders

445+ primary care

315+ specialists

250+ hospitalists



28

Inpatient care locations

19 acute-care

5 short-stay

2 rehabilitation

1 transitional care

1 recovery & wellness center



\$4.9B

in total operating revenue



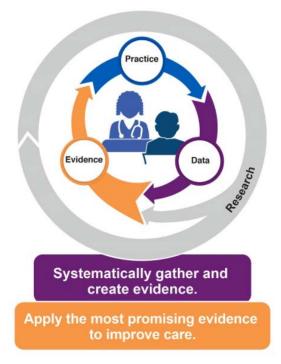
\$10.5B in total assets



\$887M

of charity care and community benefits

Learning Health System Model



https://www.ahrq.gov/learning-health-systems/about.html

THR's Response to COVID-19



Singular focus: Keep patients and care teams safe and provide them the information, tools and holistic support needed for success.

Response managed at an enterprise level:



Capabilities built for real-time monitoring and coordination of key resources



"Single source of truth" for clinical and operational guidance



Rapid cycle design, deployment and communication of critical workflows



Virtual care deployed across existing and new channels

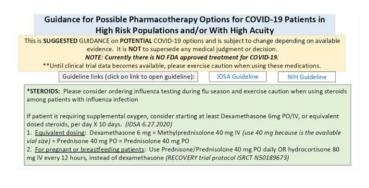
Real-time Views into Clinical Operations Guide Decision Making



Caring for Our Workforce

- Commitment to keep care teams safe
 - PPE
 - Remote work for administrative staff
- No layoffs or furloughs at Texas Health due to COVID-19
 - Maintained business continuity while flexing employees to different roles and locations
- Keeping Texas Health families safe and supported
 - Intentional rounding, EAP and psychological first aid
 - Alternative showering and living facilities
 - Day care alternatives at no cost to employees
 - Providing educational resources for those employees with school-aged children

Synthesizing External Information



Clinical Guidance Manual

- Compendium of practice recommendations across all aspects of patient care
- Updated regularly
- Key workflows rendered in EHR

REMDESIVIR (under EUA) **ID CONSULT REQUIRED **EUA DOCUMENTATION REQUIRED Guidelines for use: 1. CONFIRMED COVID-19 AND 2. LESS than 10 days since symptom onset AND 3. One of the following presentations: a. Supplemental O2 greater than or equal to 3 LPM AND EITHER respiratory rate greater than 30 OR rapid deterioration b. Mechanical ventilation c. ECMO

Pre-treatment Labs:

GFR 2. LFTs 3. Pregnancy test for female LESS than 50 years old

Exclusion Guidelines:

- 1. eGFR less than 30 mL/min
- 2. Receiving CRRT, hemodialysis, or peritoneal dialysis
- 3. ALT greater than/equal to 5X ULN
- 4. Underlying hepatic cirrhosis or liver disease with elevated T-bili, alk phos, or INR
- 5. Pregnant or pediatric (less than 18 years old) Obtain Remdesivir via the Compassionate Use Program (CUP) at RDVCU.gilead.com

Regimen: 5 day regime for all patients. Consider 10 day regimen only for patients who are on mechanical ventilation and clinically NOT improving, or based on clinical judgment of treating provider.

Monitoring:

- LFT daily
 BMP (for checking eGFR)
- Discontinuation:
- 1. ALT greater than/equal to 5X ULN
- 2. ALT elevation with increasing T-Bili (greater than/

OCILIZUMAB

**ID or CCM CONSULT REQUIRED

Guidelines for use:

Rapid deterioration respiratory status over previous 6 hours, AND ONE of the following criteria:

- 1. At least one of the following
- a. ferritin greater than 600
- b. LDH greater than 250
- c. D-dimer greater than 1

3

2. Temp greater than 102F despite antipyretics

Pre-Treatment Lab:

Obtain TB Interferon Gamma Release Assay (TB IGRA)
Regimen: Tocilizumab 400mg IV infused over 1 hour

X 1 dose; If continues to deteriorate, then consider repeating

400mg IV infused over 1 hour X 1 dose after 12 hours for cytokine release syndrome ONLY (NOT an

antiviral) CAUTIONS:

- 1. Neutropenia with ANC less than 500
- 2. AST/ALT GREATER than 5X ULN
- 3. Platelet LESS than 50k

Monitoring: 1. LFT daily

2. CBC with differential daily

Generating New Evidence



Understanding who has COVID-19 and how it spreads

One of the major challenges to stopping the spread of COVID-19 is a lack of information – including where the virus is spreading and why certain people are more affected than others. For example, current data shows a disproportionate number of illness, hospitalizations, and deaths among African Americans and Latino populations, as well as low income individuals. However, little information exists to explain why this is happening.

With the DFW COVID-19 Prevalence Study, our goal

is to understand how many people actually are or have been infected in our local North Texas community and help develop effective and fair public health strategies to reduce any further deaths related to this disease. We believe data from this study will help inform what needs to be done to open our economy safely and to return to our normal lives.

DFW COVID-19 Prevalence Study

- Conducted through THR-UT Southwestern collaboration
- 45,000 participants across Dallas and Tarrant Counties
- Centers on community engagement

https://utswmed.org/covid-19/prevalence-study/

COVID-19 Risk-adjusted Inpatient Mortality Trend



Our aggregated observed to expected (O:E ratio) risk-adjusted mortality for patients with COVID-19 as of August was 0.63

Texas Health patients feel safe receiving care in our facilities



Safety Concerns During COVID-19

We are committed to providing safe and compassionate care. On a scale of 0 (poor) to 10 (excellent), how well did we address concerns for your safety at the hospital during the COVID-19

Number of Responses

12,560





Looking Forward



Contact Us







1-844-5-TRACIE



askasprtracie@hhs.gov