

# ASPR TRACIE Webinar

## Brief Speaker Biographies

### Hospital-Based Incident Command Systems: Small and Rural Hospitals March 12, 2019

#### Welcome

##### **Melissa Harvey, RN, MSPH**

Director, Division of National Healthcare Preparedness Programs (NHPP), US Department of Health and Human Services (HHS), Assistant Secretary for Preparedness and Response (ASPR)

Ms. Harvey is the Director of the Division of National Healthcare Preparedness Programs in HHS ASPR. In this role, she is responsible for developing and advancing the implementation of policies and capabilities that aim to improve the nation's overall healthcare preparedness, including the Hospital Preparedness Program Cooperative Agreement. Recently, Melissa led ASPR's domestic healthcare system response to Ebola, including the development of a new regional and tiered strategy for the nation's healthcare facilities. She previously served as the Special Assistant to the ASPR, advising and supporting the Assistant Secretary on policy development, program implementation, and disaster response operations to ensure that the Office met its public health emergency preparedness and response mission. Melissa has also served as a Global Health Analyst, preparing assessments of foreign governments' capabilities to detect and respond to emerging infectious diseases, terrorism, and natural disasters. Prior to her work in the United States Government, Melissa was the Program Manager of Emergency Management for the North Shore-LIJ Health System in New York, where she was responsible for all-hazards planning and response operations for the nation's second largest, non-profit, secular healthcare system. She was also an EMT for the Health System's New York City 911 and inter-facility EMS divisions. Melissa attended Boston College (BA), George Mason University (BSN), and Harvard University (MSPH). She is a Registered Nurse in the Commonwealth of Virginia.

##### **Shayne Brannman, MS, MA**

Director, ASPR TRACIE

Ms. Brannman has extensive experience conducting independent evaluations and assessments of government healthcare policies and programs. She has worked on health issues for the Navy and Department of Defense (DOD) healthcare systems, the Office of the Assistant Secretary for Preparedness and Response (ASPR) at Health and Human Services (HHS), and the Agency for Healthcare Research and Quality (AHRQ). She is an established healthcare executive with more than 30 years of experience, within both strategic and operational settings. In addition, she is an experienced personnel-planning analyst, with an extensive understanding of personnel and training systems. Ms. Brannman currently serves as the ASPR Director for TRACIE (Technical Resources, Assistance Center, & Information Exchange).

## Moderator

### **John Hick, MD**

Emergency Physician, Hennepin County Medical Center & Lead Editor, ASPR TRACIE

John L. Hick is a faculty emergency physician at Hennepin County Medical Center (HCMC) and a Professor of Emergency Medicine at the University of Minnesota Medical School. He serves as the Associate Medical Director for Hennepin County Emergency Medical Services and Medical Director for Emergency Preparedness at HCMC. He served the Minnesota Department of Health as the Medical Director for the Office of Emergency Preparedness and from 2002-2014 and currently works part-time for HHS as an Advisor to the Director of the National Healthcare Preparedness Program. He is an expert on hospital preparedness and crisis medical care issues and has published over fifty peer-reviewed papers dealing with hospital preparedness for contaminated casualties, disaster standards of care, and surge capacity.

## Speakers (listed alphabetically)

### **Barbara Dodge, BA-E**

Director of Hospital Preparedness Programs, Center of Bioterrorism Preparedness, University of Nebraska Medical Center

As hospital preparedness coordinator, Barbara works closely with all Nebraska hospitals to assist them in preparedness planning and education. She designs curriculum-specific hospital needs, trains instructors and coordinates mass trainings. She designs and delivers preparedness exercises for hospitals, long-term care and healthcare coalitions. For the past 14 years, Barbara has served on the National HICS Workgroup which updated the Hospital Incident Command System to better serve the needs of U.S. hospitals. She now serves as National Faculty with the HICS Center Advisory Board as well as the new California Emergency Medical Services Authority's Committee that is working on another revision of the HICS materials. Barbara facilitated a group of Nebraska Critical Access hospitals in customizing the HICS Job Actions Sheets to better fit the needs of small hospitals. Those forms are now being used across the county. Barbara designs, delivers, and evaluates disaster preparedness and response exercises for healthcare facilities. Barbara revised the Hospital First Receiver Course and its refresher course and continues to teach it across the state. Most recently, she expanded the course and added an Instructor Trainer component in response to a need for more trainers. She also teaches position-specific Incident Command training for hospitals and develops, and delivers disaster exercises. Barbara manages Nebraska's Bed Tracking System (formerly known as HAvBED). She continues to stay on the cutting edge of hospital disaster preparedness.

### **Casey Fleckenstein, RN**

Director of Patient Care Services, Emergency Management Coordinator, Monroe County Hospital

Casey Fleckenstein is the Director of Patient Care Services and Emergency Management Coordinator for Monroe County Hospital. Casey has worked at Monroe County Hospital for 18 years. She was born and raised in Monroe County, so she is very passionate about the hospital and her community.

**Steve Ikuta, BS, MEP**

Emergency Management South Area Manager, Intermountain Healthcare

Steve Ikuta has more than 36 years of experience in the medical field with 11 of those years in healthcare emergency preparedness. He derives great satisfaction from helping communities prepare for an uncertain future. He currently coordinates one of Intermountain Healthcare's emergency management area programs. His scope of services includes Cedar City Hospital, Dixie Regional Medical Center, Garfield Memorial Hospital, and Sevier Valley Hospital. Steve graduated from Utah Valley University, magna cum laude with a bachelor's degree in Emergency Management Administration Services. He is also a FEMA Master Exercise Practitioner. Steve volunteers on the Santa Clara/Ivins Fire and Rescue as a safety officer and Public Information Officer. He serves on the southwest regional hazmat response team, the southwest regional field medical hospital strike team, Utah Disaster Advisory Executive Committee, and the Utah Crisis Standards of Care Committee. Steve is the recipient of the 2014 American Red Cross Heroes Award for Emergency Preparedness and a nominee for Homeland Security's 2014 Rick Rescorla Award for Resiliency.

**Harold (Rocky) Jones**

Emergency Management/ Physical Security Specialist, Indian Health Services, Nashville Area Office, DHHS

Harold (Rocky) Jones is a member of Sault Tribe of Chippewa Indians, Sault Ste. Marie, MI. He is a retired Air Force Senior Non-Commissioned Officer (2010). While In the Air Force, he served in various functions as an Emergency Actions Command and Control Specialist for 23 years. He also served as a nationally certified volunteer firefighter and first responder for 10 years with the cities of Mulvane, Kansas and Manchester, TN. Mr. Jones was hired on initially with IHS in January 2012 as a Human Resources Specialist for the Nashville, TN Area Office. After the retirement of a Public Health Officer in charge of the Nashville Regional Emergency Management & Physical Security Program, he requested a transfer to the position to better utilize his experience and skillsets. Mr. Jones has been fulfilling the capacity of IHS Nashville Regional Office position since April 2013. Mr. Jones has numerous certifications, awards, and commendations for his service as a responder, emergency operations center specialist, emergency manager, and trainer.

**Michael O'Keefe**

Chief Executive Officer, Redfield Community Memorial Hospital Avera

Michael O'Keefe is an experienced rural healthcare professional and has worked in this setting for more than 10 years. He is responsible for the overall operations of Redfield Community Memorial Hospital Avera, including the implementation of growth and retention strategies, assuring financial stability, recruiting and retaining key staff, and the development and implementation of new processes necessary for the successful attainment of the hospital's mission. He enjoys the culture of small town living and the work ethic that comes from helping one another. He is an active member of many service organizations, both local and state wide. He is a graduate in Health Services Administration from the University of South Dakota, and continues to sit on the Area Health Education Center (AHEC) and Healthcare Workforce Needs Advisory boards, and remains active in his community.

**Donna Owl, BS, EMC**

Safety & Security Manager, Cherokee Indian Hospital Authority

Donna Owl has served as the Safety & Security Manager of Cherokee Indian Hospital for one year. Prior to this role, she was an EMT-Paramedic for fifteen years with the Eastern Band of Cherokee Indians and spent ten of those years as Program Manager of Cherokee Tribal EMS. She has plans to acquire her nursing degree in the future. In her spare time she enjoys spending time with her family.

**Michael Patterson, RN, BS, EMHP**

Director of Emergency Services, Fannin Regional Hospital

Michael Patterson is seasoned emergency nurse with over 30 years of experience in healthcare. He has a diverse emergency services background including law enforcement, EMS, and fire service. Mr. Patterson is presently the Director of Emergency Services for Fannin Regional Hospital. Additionally, he is the Emergency Manager responsible for the facility's disaster preparedness and response. Mr. Patterson is a Registered Nurse with a Bachelor's degree in Healthcare Administration and is pursuing his Master's degree in Emergency Management at Jacksonville State University. He is certified in Emergency Management for Healthcare Providers. He is also a retired National Registry Paramedic.

**Mandi Sralla, RN**

Chief Nursing Officer and Director of Emergency Services, Connally Memorial Medical Center (TX)

Mandi Sralla is the Chief Nursing Officer and Director of Emergency Services for Connally Memorial Medical Center. Mandi has been employed with the Hospital for 16 years to include 8 of them in upper management. She is currently pursuing her Master's in Nursing with the University of Texas Arlington. When she is not working she enjoys spending time with her son who recently joined the United States Air Force.