

## ASPR TRACIE Technical Assistance Request

**Request Receipt Date (by ASPR TRACIE):** 7 September 2018

**Response Date:** 18 September 2018

**Type of TA Request:** Standard

### Request:

The requestor asked if ASPR TRACIE had examples of a healthcare coalition (HCC) model in which healthcare facilities/ systems rotate responsibilities with regards to medical coordination and include on-call positions.

### Response:

The ASPR TRACIE Team reviewed several existing resources, including the [Coalition Models and Functions](#) and [Coalition Response Operations](#) Topic Collections, and the [Select Healthcare Coalition Resources](#) webpage.

The ASPR TRACIE Team also reached out to several Subject Matter Expert (SME) Cadre members for feedback and additional materials.

## I. ASPR TRACIE SME Cadre Member Comments

Note: This section includes direct quotes or paraphrased text from emails and other correspondence provided by ASPR TRACIE SME Cadre members in response to this specific request. They do not necessarily express the views of ASPR or ASPR TRACIE. We corresponded with multiple SMEs, several of whom offered to speak to the requestor directly (via an introduction facilitated by the [ASPR TRACIE Assistance Center](#)).

### SME Cadre Member 1:

- [Redacted SME information] stated that he would be happy to speak with the requestor directly on this request.
- Contact the [ASPR TRACIE Assistance Center](#) if you would like to speak directly with this SME.

### SME Cadre Member 2:

- [Redacted state] has HCC duty officers and job training sheets for on-call positions.
- They have the most operationalized HCCs in our region and did a wonderful job getting people trained and accepting of roles and responsibilities.
- Contact the [ASPR TRACIE Assistance Center](#) if you would like contact information for this point of contact (POC).

### SME Cadre Member 3:

- HCC duty officers and other positions are on call under the [redacted HCC].
- Contact the [ASPR TRACIE Assistance Center](#) if you would like contact information for this point of contact (POC).

#### **SME Cadre Member 4:**

- [Redacted POC information] would be a good person to speak with for this request.
- Contact the [ASPR TRACIE Assistance Center](#) if you would like contact information for this point of contact (POC).

## **II. HCC Resource Including “On-Call” Positions**

Barbera, J.A. and Macintyre, A.G. (2009). [Medical Surge Capacity and Capability: The Healthcare Coalition in Emergency Response and Recovery](#). U.S. Department of Health and Human Services.

The authors wrote this guide as a companion piece to the Medical Surge Capacity and Capability handbook, providing tips for developing, implementing, and maintaining effective healthcare coalitions. **NOTE:** Page 2-8 provides a description of the on-call Healthcare Duty Officer position.