

# ASPR TRACIE Webinar

## Brief Speaker Biographies

### COVID-19: Healthcare System Operations Strategies and Experiences

#### May 11, 2020

#### Welcome

##### **Shayne Brannman, MS, MA**

Director, ASPR TRACIE

Ms. Brannman has extensive experience conducting independent evaluations and assessments of government healthcare policies and programs. She has worked on health issues for the U.S. Navy and Department of Defense healthcare systems, the U.S. Department of Health and Human Services (HHS) Office of the Assistant Secretary for Preparedness and Response (ASPR), and the Agency for Healthcare Research and Quality. She is an established healthcare executive with more than 30 years of experience, within both strategic and operational settings. In addition, she is an experienced personnel-planning analyst, with an extensive understanding of personnel and training systems. Ms. Brannman currently serves as the ASPR Director for TRACIE (Technical Resources, Assistance Center, & Information Exchange).

#### Moderator

##### **John Hick, MD**

Emergency Physician, Hennepin Healthcare & Lead Editor, ASPR TRACIE

Dr. John L. Hick is a faculty emergency physician at Hennepin County Medical Center (HCMC) and a Professor of Emergency Medicine at the University of Minnesota Medical School. He serves as the Associate Medical Director for Hennepin County Emergency Medical Services and Medical Director for Emergency Preparedness at HCMC. He served the Minnesota Department of Health as the Medical Director for the Office of Emergency Preparedness and from 2002-2014 and currently works part-time for HHS as an Advisor to the Director of the National Healthcare Preparedness Program. He is an expert on hospital preparedness and crisis medical care issues and has published over 50 peer-reviewed papers dealing with hospital preparedness for contaminated casualties, disaster standards of care, and surge capacity.

#### Introductions

##### **Melissa Harvey, RN, MSPH**

Director, Health System Management, U.S. Department of Homeland Security

Ms. Harvey is the Director of Health System Management in the Office of the Chief Medical Officer at the U.S. Department of Homeland Security (DHS). In this role, she is responsible for developing policies related to health security and providing oversight for healthcare sector engagement in national security interests in support of DHS components. She facilitates the Department's collaboration across the Federal interagency, outreach to international, state and local partners, as well as engagement with the healthcare

sector to promote public health and healthcare readiness for weapons of mass destruction, pandemics, and other catastrophic events. Melissa is currently detailed to the FEMA-HHS Healthcare Resilience Task Force for COVID-19, where she is leading the Hospital Team.

Until August 2019, Melissa served as ASPR's Director of National Healthcare Preparedness Programs, where she developed and advanced the implementation of policies, capabilities, and performance metrics that aimed to improve the nation's overall healthcare preparedness, including the Hospital Preparedness Program Cooperative Agreement. Melissa led ASPR's domestic healthcare system response to Ebola, including the development of a regional and tiered infectious disease strategy for the nation's healthcare facilities. She also served as the ASPR Chief of Staff (acting), facilitating the execution of the Office's policy and legislative priorities, and its \$1.5 billion budget.

Prior to her work in the U.S. government, Melissa was the Program Manager of Emergency Management for Northwell Health in New York, where she was responsible for all-hazards planning and response for New York State's largest healthcare provider with 23 hospitals and more than 750 outpatient facilities. She was also an EMT for the health system's New York City 911 and inter-facility EMS divisions. Melissa attended Harvard University (MSPH), Boston College (BA), and George Mason University (BSN). She is a Registered Nurse in the Commonwealth of Virginia.

## Speakers (listed alphabetically)

### **Jeffrey Elder, M.D., FAAEM, FACEP, FAEMS**

Medical Director, Emergency Management, University Medical Center New Orleans; Louisiana Emergency Medicine

Dr. Jeffrey Elder is a Clinical Associate Professor of Medicine in the Section of Emergency Medicine at LSU Health Sciences Center in New Orleans and serves as the Co-Director of the Division of EMS and Disaster Medicine. He is also the Medical Director for Emergency Preparedness at University Medical Center in New Orleans and EMS Medical Director for St. Tammany Fire District No. 1 (Slidell Fire). He previously served as the Director and Medical Director of New Orleans EMS. A graduate of LSU School of Medicine, Dr. Elder began his career in EMS while training as a resident in Emergency Medicine at Louisiana State University Health Sciences Center. While working with some of the best paramedics in the country, he learned how advances in prehospital medicine can drive in-hospital emergency medical care. He is board certified in both Emergency Medicine with subspecialty board certified in Emergency Medical Services by the American Board of Emergency Medicine.

### **William Fasbender**

Associate Director, Safety Management, NYC Health + Hospitals/ Elmhurst (New York)

Mr. Fasbender is the Associate Director of Safety Management at NYC Health + Hospitals / Elmhurst. Among his other responsibilities, he chairs the hospital's Emergency Management Subcommittee and co-chairs his health care system's Emergency Management Council. He holds a Master of Public Administration degree and has attended various resident courses at DHS and DoD sites. He maintains certifications as a healthcare emergency professional and healthcare safety professional.

**Janice Halloran**

Associate Executive Director, Clinical Operations, NYC Health + Hospitals/ Jacobi (New York)/  
Chairperson, Emergency Preparedness

Ms. Halloran is the Associate Executive Director of Operations (Adult ED, Pediatric ED, Trauma Service, Admitting, Hyperbaric Medicine, Patient Transport, Respiratory Therapy, Radiology, Cardiac Diagnostics, Patient Escort, Pharmacy and Chairperson for Emergency Preparedness (EP) and Co-Chairperson for the Bronx Emergency Preparedness Coalition (BEPC). She has worked for Health and Hospital Corporation for 29 years, and for the Emergency Preparedness Program for 27 of those years. She started in April 1990 as an Aide in the Emergency Department. She quickly came up the ranks within in the institution, holding every title possible thereafter. She is a Jacobi University Instructor for Conflict Resolution, Managing Difficult Conversations, Strategic Leadership, EMTALA and Emergency Preparedness. She was selected as one of the first members who graduated from the H + H Leadership Workshop and she was one of the first Network staff members to embark on the Lean /Breakthrough journey back in 2008 ultimately evolving into the Process Owner for the Emergency Department Patient Flow Value Stream. She is Silver certified and is responsible for all breakthrough events developed out of the ED and is considered an “Expert Consultant” called in during other department’s value streams events. She held a key role in transitioning the department’s ability to segue from a paper chart to a fully electronic medical record while maintaining EMTALA guidelines. Ms. Halloran is the facilities liaison to the New York City Fire Department and Emergency Medical Services Unit as serves as the central point of contact for any and all current and future initiatives, including but not limited to, the facilities Helicopter Landing Protocol, FDNY’s evolution into Electronic PCRs, HIPAA training for EMS, EMTALA training and Emergency Preparedness / EMS combined Drill activities. Ms. Halloran is one of the key liaisons for the facility for all CMS related surveys and reviews. Finally, she was one of several key staff members who were responsible for preparing for the American College of Surgeons pre-survey and actual survey and responsible for assuring all ACS recommendations are met to maintain the facilities Level I Trauma Activation designation, which was granted in April 2016.

**LCDR Sara Jager, M.D.**

Chief Medical Officer, Tuba City Regional Health Care Corporation (Arizona)

Dr. Jager has been a pediatrician on Navajo Nation for 7 years. She is a Commissioned Corps Officer and Army Veteran of the Iraq War. She is a West Point Graduate, class of 2000, and Uniformed Services University Graduate, class of 2010. She completed pediatrics residency at the University of Utah in 2013. Dr. Jager lives and works on the Navajo reservation stationed at Tuba City Regional Healthcare Corporation and is active in community health and obesity prevention programs. She has been the Chief Medical Officer at Tuba City Regional since March 2020.