

DHS calls for enhanced vigilance after Paris Terrorist Attacks

November 14, 2015

Members of the Healthcare and Public Health Community and SCC/GCC-

Your SCC GCC leadership participated in a Department of Homeland Security call held for Critical Infrastructure Cross-Sector Council leaders this morning to discuss last night's terror attacks across Paris and protective measures we can take during this period of heightened awareness. As the attacks occurred at multiple sites, law enforcement and emergency services personnel were spread across the city and multiple hospitals experienced surge. DHS officials were specifically interested in concerns or preparations from the HPH Sector. Please let us know at <u>cip@hhs.gov</u> if you have questions or preparations to highlight.

Incidents like this give us another opportunity to review our response plans with our employees for situational awareness, maintaining vigilance for behaviors, objects, and activities that depart from the norm of their experience, that are out of place for the area, that prompt suspicion, or that otherwise raise safety or security concerns:

- 1. Review your security plans and exercise them regularly, using scenarios based on tactics recently used
- 2. Reinforce with your employees that they are well positioned to apply: familiarity with their surroundings; attentiveness to what's common and varies from the norm; vigilance throughout their shifts, across work areas, and in places they visit off duty; and reporting in a timely manner to appropriate authorities.
- 3. Review Active Shooter, Suspicious Activity Reporting, and Counter-IED preparedness in training and awareness initiatives and in organizational safety briefings.
- 4. Ensure proper functioning of emergency communications equipment and conduct regular tests.

Resources for each of these activities are provided below.

In addressing the importance of reporting, a key point merits emphasis. Previous investigations of successful terror attacks or serious violent crimes uncovered witnesses who, after the fact, commented on what they had seen, why it had bothered them but did

not report it. Expanding the "See something - Say something" concept, guiding parameters for employees can be along these lines:

You've seen something, You've heard something, You're right to be concerned, Maybe it's nothing, But at times it's been something, So please say something and give the authorities the chance to make a difference.

Early recognition and reporting of potential terrorist activity is the first line of defense against those who intend to harm us and our critical infrastructure.

Additional information and resources:

- Resources to promote the <u>"If you see something, say something</u>" campaign
- Training for personnel on recognizing and reporting suspicious behavior in healthcare settings
- Healthcare and Public Health Suspicious Activity Training
- Quick list of indicators
- For updated threat briefs, see the HSIN <u>Critical Infrastructure page</u> and look to "Today's Newest Documents" for latest FOUO threat briefs
- Healthcare and Public Health resources for Active Shooter:
- 2015 Healthcare and Public Health Sector Coordinating Council Guidance on Active Shooter Planning and Response in a Healthcare Setting: This document was developed by the HPH SCC to provide specific guidance to healthcare providers, incorporating the unique aspects of the healthcare setting, such as special considerations for operating rooms, neonatal units, and medical gases and resources for coordinating medical and behavioral health responses after the incident.

Incorporating Active Shooter incident Planning into Health Care Facility Emergency Operations Plans: This document, produced by HHS- ASPR, DOJ, and DHS-FEMA encourages healthcare facilities to consider how to better prepare for an active shooter incident in their emergency operations plan. The document is geared toward emergency planners, disaster committees, executive leadership, and others. Information sharing, coordination with law enforcement, and psychological first aid information is provided.

- <u>MESH Coalition Active Shooter Training Video</u>: This video, produced by the MESH Coalition, a non-profit public-private healthcare coalition in Marion County, Indiana and the Indianapolis Coalition for Patient Safety, Inc., a collaboration of the six major Indianapolis health systems, shares with viewers the unique considerations for those responding to an active shooter in healthcare settings. The video is cited by the HPH SCC as embodying the goals of their Guidance document.
- <u>FBI Active Shooter Resources:</u> Additional active shooter planning resources from the FBI.
- ASPR-TRACIE topic collections on <u>Workplace Violence</u> and <u>Hospital Surge</u>
- <u>Counter-IED Training and Awareness Resources</u>
- For private sector interests overseas, information will be updated by the Overseas Security Advisory Council (OSAC)

• For more resources on critical infrastructure protection, visit the <u>HPH CIP public-facing website</u> or email <u>cip@hhs.gov</u>

Sincerely-

Dr. Laura K. Wolf, HPH GCC Chair, HHS

Dr. Earl Motzer, HPH SCC Chair and recently-elected Vice Chair of the Critical Infrastructure Cross-Sector Council