

ASPR TRACIE Speaker Series

Brief Speaker Biographies

Healthcare System Preparedness Considerations Speaker Series

Executive Leadership during a Crisis

Erin Erb, MHA, RHIA, LSSGB, CPHQ

Division Vice President of Quality and Patient Safety, HCA Houston Healthcare

Erin Erb, MHA, RHIA, LSSGB, CPHQ, is the Division Vice President of Quality and Patient Safety at HCA Houston Healthcare. Erin is responsible for the overall clinical quality, patient outcomes, patient safety initiatives and emergency preparedness activities.

Prior to joining the Gulf Coast Division Erin served in a various quality leadership roles at health systems in Nebraska, Kansas and Texas. Erin has overseen the implementation of high reliability organization principles, and process improvement methodologies to reduce harm and improve patient outcomes. Additionally, Erin has helped to drive significant improvement in patient facing metrics; decreased mortality, complications and hospital acquired infections. Erin has also served as the incident commander for various emergency operations including weather disasters, mass casualty events and patient surge events.

Erin holds a bachelor's of science degree in Health Information Management and a master's degree in healthcare administration from the University Of Kansas School Of Medicine. She is certified through the American Health Information Association as a Registered Health Information Administrator, a Lean Six Sigma Green Belt, and a Certified Professional of Healthcare Quality by the National Association of Healthcare Quality.

Kelli Nations, DBA, MHA, BSN, RN, NE-BC

Chief Nursing Executive HCA Healthcare Gulf Coast Division, HCA Houston Healthcare

In 2016, Kelli Nations was named the first chief nurse executive (CNE) in HCA Healthcare Gulf Coast Division and HCA Houston Healthcare. Nations' role as CNE is to set a new standard of care for patients across the Greater Houston Area, Corpus Christi and the Rio Grande Valley. Through collaboration with HCA Healthcare teams across the country, as well as with local community leaders, Nations defines the roadmap to a better care experience managed by a compassionate, highly skilled nursing workforce. She was instrumental in the development of the \$3.5 million gift to the University of Houston College of Nursing and drives all levels of care provider programs, from high school to graduate education.

Nations holds a Doctorate in Business Administration with a focus in Organizational Development from Northcentral University, as well as a bachelor's degree in nursing and a master's degree in

healthcare administration from Texas Woman's University in Houston. She is certified through the American Nurses Credentialing Center as a Certified Nursing Executive.

Nations is proud to continue her commitment to improving the field of nursing through her participation on the following boards: March of Dimes, Good Samaritan Nursing Foundation and University of Houston College of Nursing advisory council. Nations is also currently participating in the Greater Houston Partnership Leadership Development Program.

With over 20 years of nursing experience with HCA Healthcare, Nations served as a nursing leader at HCA Houston Healthcare Clear Lake, Conroe, Southeast, and Mainland. She believes that what matters most to our diverse and talented colleagues is giving people the absolute best healthcare possible. Every day, we seek to raise the bar higher, not just for ourselves, but for healthcare everywhere. Nations and her husband reside in Houston, Texas and proud parents of a daughter who is a freshman at Southern Methodist University in Dallas, Texas.

Michael Wargo, RN, BSN, MBA, PHRN, CMTE

Vice President, HCA Healthcare, Enterprise Readiness & Emergency Operations

Mr. Michael Wargo is the Enterprise Vice President for Preparedness & Emergency Operations. Mike joined HCA Healthcare in 2016, and was tasked to lead the organization's disaster and emergency operations program across both the U.S. and metro London area of the U.K. In both 2017 and 2018, Mike and his team, along with the entire enterprise, were faced with a number of incidents that present significant challenges to HCA's ability to provide care. Mike brought to HCA more than 20 years of clinical experience in high quality patient-centered care and more than a decade in public safety leadership. He also currently serves as the Chairman of the Emergency Preparedness Committee for the Federation of American Hospitals and is a co-chair of the U.S. Health and Public Health Sector Coordination Council (HPH-SCC) of the National Critical Infrastructure Protection Program. In this role, he serves as a trusted advisor to both Federal Secretary-level leadership and private industry executives on readiness, response, and recovery initiatives impacting the U.S. healthcare national security.

Mike is a veteran healthcare leader with experience that includes leading the medical operations division of Northeast Regional Counter-Terrorism Task Force based in PA; he is the prior Administrator and Chief of Emergency Operations for Lehigh Valley Health Network; and a former a Flight Nurse and Administrator of LVHN-MedEvac. Federally, Mike still serves in the role of Supervisory Nurse Specialist for the HHS National Disaster Medical Services. His combined experience includes both domestic and international homeland security and medical response training & operations.

Mike holds multiple post-graduate certifications in homeland security, disaster preparedness, and medical transport. He is a graduate of St. Luke's School of Nursing with a Diploma of Nursing, Kutztown University of PA with a Bachelor's Degree in Nursing, and received his Masters of Business Administration from the American Military University.