

Access the entire webinar series here: <https://files.asprtracie.hhs.gov/documents/lessons-learned-in-healthcare-operations-during-a-pandemic-speaker-series-summary.pdf>

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Healthcare Operations during the COVID-19 Pandemic- Speaker Series

February 2021

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Access speaker bios here: <https://files.asprtracie.hhs.gov/documents/healthcare-operations-speaker-series-bios--covid-19-hotel-guide.pdf>

Infection Prevention and Control (IPC) and Environmental Health and Safety for COVID-19 Isolation and Quarantine Hotels

Tailoring Existing Recommendations and Implementing Innovative Strategies Within the Hotel Setting

<https://hhinternet.blob.core.windows.net/uploads/2021/01/covid-19-hotels-infection-prevention-and-environment-health-and-safety-guide.pdf>



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Preparation & Planning for a Hotel Program

- Establish eligibility and exclusion criteria for population that will be served
- Establish pathways for clients to access services
 - Self referral
 - Care provider
- Develop a team
 - Multi-disciplinary approach
 - Close coordination with local public health and emergency response teams

Choosing a Hotel

- Location depends on need
 - Hotels that will serve to decant healthcare facilities for influx of patients
 - Near overburdened facilities
 - Isolation or quarantine hotels
 - Near most impacted communities
- Avoid evacuation zones
- Ideal floorplans
 - Straight corridors with clean line of site of guest doors

Environmental Health and Safety

- Safety and security management
 - Proper display of identification
 - Door locking arrangements
- Hazardous materials and waste management
 - Separate flammables from combustible materials
- Fire safety management
 - Fire alarm and fire safety features- up to date
 - Fire safety training and fire safety plan



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IPC Considerations: Floorplan

- Assess all areas to identify ways to adapt to the setting while applying infection control strategies
 - Main lobby, elevators, lounges or conference rooms
 - Decommissioned areas on the hotel floor for dedicated clean and dirty utility rooms, staff documentation area, PPE donning and doffing rooms

IPC Considerations: Housekeeping, Linen Management, and Food Services

- Cleaning, disinfection and linen management of client rooms
 - Develop a protocol for routine cleaning and disinfection of common surfaces and areas, terminal cleaning of rooms, linen management and trash collection
 - Use of EPA-approved disinfectants
 - Seek consultation for items which may require special considerations when cleaning (e.g., soft surfaces, carpet, electronics)
- Food Services
 - Dedicate meal delivery cart to transport meals from the food service area to the client floor
 - Consider strategies to limit client contact during meal delivery: handoff to staff stationed on the client floors; limit entry into room to deliver meal



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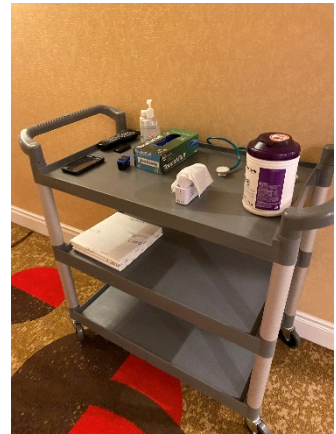
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IPC Considerations: Personal Protective Equipment (PPE) and Supply

- PPE ensemble
 - Gloves, gown, facemask, eye protection
 - PPE considerations for aerosol generating procedures
 - Extended use and reuse under contingency strategy
- Supply & Equipment
 - Strategically placed
 - Hallway supply carts
 - Hand hygiene stations



IPC Considerations: Signage and In-service Training for Hotel Staff

- Signages: Importance of visual cues
 - Transmission-based isolation precautions
 - Clean/Soiled utility rooms
 - Photo guides on PPE extended use/reuse
 - Preventing cross contamination
- Education & Training
 - Review of all guidance's, processes, protocols
 - In-person with live donning/doffing in actual spaces
 - Just-in-time through recorded videos
 - Online portal with all resources





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IPC Considerations: Clinical Operations

- Separate clients in isolation from those in quarantine
- Clinical Management
 - Triage clients
 - Set expectations: self-quarantine, self-monitor for symptoms and self-administer medicines
 - Hallway monitors
- Medical and Wellness checks
 - Wear PPE
 - Try to limit entry into client rooms
 - Consider telemedicine services

Special Considerations for Risk Reduction Hotels

- Provide a low-risk environment for individuals living in high-risk environments (congregate care settings, shelters and prisons)
- Self-quarantine is not required
- Encourage adherence to IPC best practices
 - Enforce mask use, physical distancing and hand hygiene
 - Educate clients to self-monitor for symptoms
 - Discourage visitors
- Ensure access to healthcare providers and COVID-19 testing
- Develop a protocol for management of a client who develops COVID-19 symptoms or tests positive

Acknowledgments

Thank you to NYC Health + Hospitals Community Care - Infection Prevention, NYC Department of Health and Mental Hygiene, NYC Office of Emergency Management and external partners



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