



## Mission Critical: How One Hospital Maintained Operations and Protected Patients and Staff After Hurricane Helene

**August 27, 2025 ~ 12:30-1:45 PM ET**

In September 2024, Hurricane Helene made landfall as a Category 4 storm, causing historic flooding, tornadoes, and widespread infrastructure damage across the southeastern U.S. Despite total utility failures, road closures, and supply shortages, Mission Health—comprised of six acute care hospitals in the Western North Carolina region—successfully maintained critical operations, protected patients and staff, and continued providing essential services.

The U.S. Department of Health and Human Services (HHS) Administration for Strategic Preparedness and Response (ASPR), [Technical Resources, Assistance Center, and Information Exchange \(TRACIE\)](#) invite you to join this webinar featuring HCA Healthcare representatives. They will share lessons learned, including how leadership made key decisions to sustain operations, secure essential resources, ensure patient and staff safety, and expand support to the surrounding community. Learn how strong leadership, planning, and adaptability enabled a comprehensive and resilient response during and after the storm.

### SPEAKERS AND PARTICIPANTS

**Administrative Remarks:** Rachel Lehman, Director (Acting), ASPR TRACIE

**Moderator:** John Hick, MD, Hennepin Healthcare & ASPR TRACIE Senior Editor

**Speakers:**

- **Wyatt Chocklett, MS, MA**, Chief Executive Officer, TriStar Horizon Medical Center, HCA Healthcare
- **Melissa Cole Harvey, RN, BSN, MSPH**, Assistant Vice President, Enterprise Emergency Operations, HCA Healthcare

### REGISTRATION

[REGISTER HERE](#) for this free webinar; it will also be recorded and archived on the ASPR TRACIE website. Each registrant will receive a unique link needed to access the webinar. **Please note:** *The link can only be used on one computer; registrants should not forward their registration confirmation emails to others.* Registration is limited to the first 1,000 participants. Where possible, register once per office/organization and view the webinar as a group to allow the maximum number of participants.

**Audio:** You can use your computer microphone and speakers (VoIP) or telephone. A phone number and PIN will be provided after logging into the webinar.

### QUESTIONS?



[ASPRtracie.hhs.gov](https://asprtracie.hhs.gov)



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