

Mission Critical Resources for Healthcare Partners



The COVID-19 Healthcare Resilience Working Group developed several technical assistance resources to be used by healthcare decision-makers at the state, tribal, local, and territorial levels to assist communities in preparing for and responding to COVID-19. The technical resources available address multiple healthcare settings including pre-hospital, hospital, and long-term care and topics including patient load balancing, alternate care strategies, and personal protective equipment preservation. Visit [go.usa.gov/xwu2d](https://www.hhs.gov/xwu2d) for COVID-19 healthcare resilience resources.



Pre-Hospital Resources

These resources provide guidance to support state, tribal, local, and territorial EMS and 911 systems in all aspects of the COVID-19 response.

- Visit [go.usa.gov/xwuTs](https://www.hhs.gov/xwuTs) for relevant COVID-19 resources for EMS, 911 and other public safety professionals.
- Visit [go.usa.gov/x73CE](https://www.hhs.gov/x73CE) for COVID-19: Considerations, Strategies, and Resources for Emergency Medical Services Crisis Standards of Care (EMS14)
- Visit [go.usa.gov/x73Cw](https://www.hhs.gov/x73Cw) for Emergency Medical Services and 911 Resource Guide (EMS16)
- Visit [go.usa.gov/x73C6](https://www.hhs.gov/x73C6) for COVID-19 Behavioral Health Resources for First Responders (EMS27)



Hospital Resources

Hospital Resource Toolkit

Visit [go.usa.gov/xwu2G](https://www.hhs.gov/xwu2G) to download the Hospital Resource Toolkit. This toolkit provides planning and response resources for a COVID-19 outbreak. It includes guidance in managing patient surge, crisis standards of care, staffing surge and resilience, regulatory relief, equipment supply surge, and telemedicine options.

Medical Operations Coordination Cell (MOCC) Toolkit

Visit [go.usa.gov/xwuTK](https://www.hhs.gov/xwuTK) to download the MOCC Toolkit. This toolkit provides guidance to support patient load-balancing across healthcare facilities and systems so that the most appropriate level of care can be provided to each patient. The toolkit offers flexible and modifiable guidance for state, tribal, local, and territorial governments.

Alternate Care Site (ACS) Toolkit

Visit [go.usa.gov/xwufy](https://www.hhs.gov/xwufy) to download the ACS Toolkit. This toolkit provides guidance for the establishment and operation of Alternate Care Sites (ACS). ACS are temporary facilities that provide additional healthcare delivery capacity. The toolkit includes information on planning resources and federal support for ACS.



Ambulatory Care Resources

Telemedicine Hack (TM-Hack) Resource

- Visit <https://echo.unm.edu/covid-19/sessions/telemedicine-hack> to access a 10-week, virtual peer-to-peer learning community that assists ambulatory providers with the knowledge and skills needed to implement video-based telemedicine into their practices.
- Visit [go.usa.gov/x7trT](https://www.hhs.gov/x7trT) to access Top Hacks Handbook on ASPR TRACIE. Provides condensed descriptions of individual sessions and hyperlinks to session resources.

Flu LEAD (Linkages to End Access Disparities)

The Flu Linkages to End Access Disparities (Flu LEAD) pilot project is a partnership between HUD, the Health Resources and Services Administration's (HRSA) Bureau of Primary Health Care and the Ambulatory Team of the COVID-19 Healthcare Resilience Working Group (HRWG). The project's goal is to increase influenza vaccination coverage among residents of HUD-assisted communities and improve community health and resiliency by fostering partnerships between HUD-assisted communities and local HRSA-funded health centers.

- Visit <https://www.hudexchange.info/trainings/courses/hud-hrsa-flu-lead-linkages-to-end-access-disparities-webinar/> to access pilot initiative background, goals and webinar. The webinar is for current pilot project participants and health centers interested in partnering with a public housing agency.



Long-Term Care Hospital Resources

The following resources provide guidance to prevent new infections, identify infections early, and limit transmission in nursing homes.

- Visit <https://www.cdc.gov/coronavirus/2019-ncov/hcp/nursing-home-long-term-care.html> to access CDC infection control and COVID-19 testing guidance and training resources for nursing homes and other long term care settings.
- Visit [go.usa.gov/x734D](https://www.hhs.gov/x734D) for information and tools that support nursing home efforts to implement COVID-19 testing requirements, including through expanded use of point of care SARS-CoV-2 antigen testing devices.
- Visit [go.usa.gov/x73ry](https://www.hhs.gov/x73ry) for guidance around visitation in nursing homes during the COVID-19 PHE.
- Visit [go.usa.gov/xGzrb](https://www.hhs.gov/xGzrb) for "COVID-19: Considerations, Strategies, and Resources for Crisis Standards of Care in Post-Acute and Long-Term Care (PALTC) Facilities" that provides PALTC facilities an overview of general considerations, potential strategies, and existing resources that they may use to inform changes to their operations and care processes.
- Visit <https://www.cdc.gov/nhsn/ltc/covid19/index.html> to access CDC's COVID-19 Module for LTCFs, which nursing homes can use to track and report COVID-19-related infections and deaths among residents and staff, as well as current response activities (e.g., POC antigen testing) and access to critical resources (e.g., PPE, staffing).



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Healthcare Workforce Resources

COVID-19 Healthcare Workforce Virtual Toolkit

Visit go.usa.gov/xwuTf to view the COVID-19 Healthcare Workforce Virtual Toolkit. This toolkit provides a curated set of resources and tools to support decision-makers managing healthcare workforce challenges in response to COVID-19. Its intended audience are federal, state, tribal, local, and territorial partners and support staff.

Healthcare Facility Onboarding Checklist

Visit go.usa.gov/x7z99 to download an onboarding checklist for hospitals and other facilities to assist in streamlining staff acquisition and the onboarding process in times of need.



Behavioral & Mental Health Resources

The following resources include information on strategies and resources for managing behavioral and mental health in the healthcare workforce during the COVID-19 emergency.

- Visit go.usa.gov/x7MQr on ASPR TRACIE for a one page comprehensive, yet broad list of behavioral and mental health resources which can be shared with the healthcare workforce on the front lines and the general public dealing with the public health emergency stemming from COVID-19. Access the comprehensive Resource Collection at go.usa.gov/xwuif

- Visit go.usa.gov/xwuDk to view the Public Health Emergency website for Mental and Behavioral Health COVID-19 Resources for additional mental and behavioral health resources for individuals, children and adolescents, healthcare and public health professionals, community leaders, educators, and others.



PPE Preservation Resources

These resources provide guidance to support state, tribal, local, and territorial healthcare systems, first responders, and community organizations safely conserve personal protective equipment (PPE).

- Visit go.usa.gov/xfw8a for guidance on best practices to sustain PPE while ensuring the protection of workers.

- Visit go.usa.gov/xGzCg to access the PPE Preservation Planning Toolkit, a dynamic tool to analyze and interpret PPE use data with the addition of preservation strategies.

- Visit go.usa.gov/xfw95 for information on the Critical Care Decontamination System™ for decontamination and reuse of N95 respirators as needed during times of critical shortage.

- Visit go.usa.gov/xfw8k for guidance to help consumers avoid purchasing fraudulent PPE, and to report fraudulent distributors, resellers, or other suppliers.

- Visit go.usa.gov/x7YBj for guidance on elastomeric half-mask respirator and powered air-purifying respirators in healthcare and emergency medical service settings.



Rural Health

Rural Healthcare Surge Readiness

Visit <http://www.ruralhealthinfo.org/healthcare-surge-readiness>* This one-stop shop for rural healthcare provides a collection of essential rural healthcare resources, tools, and trainings that healthcare workers and organizations – including EMS & 9-1-1, inpatient & hospital care, ambulatory care, and long-term care – can utilize to prepare for and respond to coronavirus disease 2019 (COVID-19).



Project ECHO COVID-19 Clinical Rounds

To listen to past rounds and access more information: <https://echo.unm.edu/covid-19/sessions/hhs-aspr-clinical-rounds>*. To register for upcoming rounds: <http://eepurl.com/gXrm1z>*.

- Peer to Peer Sharing: HHS ASPR, Project ECHO, and the National Emerging Special Pathogens Training and Education Centers (NETEC) together support the COVID-19 Clinical Rounds, peer to peer real time knowledge sharing sessions among front line clinicians on challenges and successes encountered treating COVID-19.

- Audience of Multidisciplinary Clinicians: Physicians, nurses, and EMS clinicians participate in the Rounds, which continue to focus on critical care, emergency departments, and EMS. Sessions are expanding to include Long Term Care, Ambulatory, and Dental communities.

- Sharing of Experience, Not Official Guidance: Rounds are intended to be the sharing of clinical experience rather than formal recommendations or guidance.

- Evolving Clinical Round Topics: Topics of Clinical Rounds evolve to address the COVID-19 medical response.



Dialysis Resources

- Visit [COVID-19 Toolkit for Nephrology Clinicians: Preparing for a Surge](#)* for clinical nephrology expert developed resources, best practices and tools to address COVID-19 related surge needs for CRRT and dialysis in all settings (i.e. hospital, long-term care, outpatient, home), and other targeted resources addressing renal transplant, acute kidney injury and peritoneal dialysis patient care.

- Visit [ASN/HHS Scarce Resources Round Table Report](#)* for additional targeted best practices to address acute surge in a hospital setting.

Contact: ASPRstakeholder@hhs.gov for questions on this resource guide.

*This document contains links and references to nonfederal content and resources. Linking to such content does not constitute an endorsement by the U.S. government, or any of its employees, of the information it contains.