

# ASPR TRACIE Webinar

## Lessons Learned from the Signature Healthcare Brockton Fire

Brief Speaker Biographies  
December 14, 2023

### Welcome

#### **Rachel Lehman**

Acting Director, Technical Resources, Assistance Center, and Information Exchange (TRACIE), U.S. Department of Health and Human Services (HHS), Administration for Strategic Preparedness and Response (ASPR)

Rachel Lehman is the Acting System Owner and Director for ASPR TRACIE. She previously served as an analyst in ASPR's Division of Critical Infrastructure Protection where she led communications, helped manage the Healthcare and Public Health Sector Partnership, and worked on all-hazards risk assessment for the healthcare sector. Prior to joining ASPR, she supported the U.S. Environmental Protection Agencies Office of Research and Development working on chemical risk assessment.

### Moderator

#### **John Hick, MD**

Hennepin Healthcare and ASPR TRACIE

Dr. Hick is a faculty emergency physician at Hennepin Healthcare and a Professor of Emergency Medicine at the University of Minnesota Medical School. He serves as the Associate Medical Director for Hennepin County Emergency Medical Services and Medical Director for Emergency Preparedness at Hennepin Healthcare. He served the Minnesota Department of Health as the Medical Director for the Office of Emergency Preparedness from 2002-2014. He currently serves as the Senior Editor for ASPR's Technical Resources, Assistance Center, and Information Exchange. He is an expert on hospital preparedness and crisis medical care issues and has published over fifty peer-reviewed papers dealing with hospital preparedness for contaminated casualties, disaster standards of care, and surge capacity.

## Panelists



**Claire Berube Sears, HEM**, is the Emergency Management and Environmental Safety Program Manager at Signature Healthcare. With a background in hands-on training and education with the American Red Cross, Claire began her work in healthcare in Boston in 2013. At Signature, she is part of the Healthcare Quality team focused on safety and compliance and serves as Liaison Officer during continued engagement with regional, state, and federal partners.



**Melissa DeMayo, MSN, RN, LNC** is the Vice President of Quality and Chief Quality Officer at Signature Healthcare. With her evolved experience as a clinical nurse, legal nurse, nurse educator, administrator and now, healthcare executive, Patient Safety, Risk Management, and Healthcare Quality have been the major focus of Melissa's 30-year career.



**Kimberly Walsh, MSN, RN-Sr.** Vice President of Patient Services, CNO at Signature Healthcare. Kim joined Brockton Hospital in 1985 as a staff nurse. She has held a number of management positions over the years, taking on the role of Vice President for Nursing in 2004. In her current role, she is responsible for Nursing, Laboratory, Pharmacy and Radiology Services at Signature Healthcare, the Brockton Hospital School of Nursing and all Clinical Departments at Brockton Hospital.